

Terms and Conditions

Payment Terms

- A 50% deposit is required (unless otherwise stated) with the order confirmation, prior to designing or printing with the balance to be paid prior to collection or delivery of the vehicle.
- Any special payment or billing terms required by Client's billing department must be brought to Steel Skinz attention prior the the start of any job.
- All quotations are valid for 30 days.

Design / Artwork Terms

- Since Steel Skinz designs a majority of all our wraps, Steel Skinz uses the original large format design files for the purpose of printing and installing the large format wraps we produce in house. Steel Skinz typically does not design a large format wrap project for another wrap company to print and install. Steel Skinz reserves the right to keep all the original photo shop and illustrator files created for Large Format printing.
- Where Steel Skinz provides the artwork, it is essential the client fully checks the final proof with the actual vehicle to check for any variations ,eg; style of lights, positioning of number plates and other minor variations.
- Proofs are created on a flat surface and viewed at a relatively tiny size on computer screens and 8 inch printed paper. In cases of curves, handles, deep grooves, rubber moldings/trim, on-the-spot adjustments may be made by the installer to assure maximum readability or alignment. In many cases there are slight differences between the printed flat paper proof and the 3 dimensional curved vehicle wrap.
- Once the Steel Skinz project is complete, the client may chose to purchase the design files from Steel Skinz on a CD so they can use it on another print advertising.
- For a separate design fee, Steel Skinz will provide designs for business cards, flyers and brochures.
- It is the responsibility of the client to provide or purchase quality high resolution pictures for large format printing. Steel Skinz will not be held responsible for low resolution images provided by the client for printing. Steel Skinz can purchase high resolution images for the client and an additional charge will be added to the balance of the project.
- All work undertaken is under the condition that a complete, high-resolution file is supplied, complete with a color proof, pantone references and purchase order with the exact specification. Where artwork is supplied by the client, it is the responsibility of the client to ensure the artwork is in a "print ready" format. It is the responsibility of the clients designer to check the dimensions and layout of the actual vehicle(s).
- In the case where a third party design firm is involved on behalf of the client, Steel Skinz will consult and advise the third party design firm as part of the Steel Skinz work order agreement, free of charge as long as Steel Skinz performs the printing and installation. The client will be responsible for all Steel Skinz consultation fees, if the client decides to take the project else ware for printing and installation.
- The client declares that they hold the appropriate copyright and/or trademark permissions for any text, images and/or data supplied to Steel Skinz. The ownership of such materials will remain with the client, or rightful copyright or trademark owner. By supplying images, text, or any other data to Steel Skinz, the client grants Steel Skinz permission to use this material freely in the pursuit of the design. The client agrees to indemnify and hold Steel Skinz, and its employees and independent contractors harmless from any claim, demand, damages, liability, costs and expenses including but not limited to attorneys' fees made by any third party due to or arising out of any claims resulting from the client in not having obtained all the required copyright, trademark, intellectual property, proprietary or privacy right of any person or entity.

Production / Installation Terms

- Prints take time to print and the ink has to dry before the prints can be laminated. After the prints are ready to be installed the installers can begin the installation. You do not want to rush the installers because this type of work is all done by hand and it takes time to install the vinyl with perfect placement. From the time that the design is completed and approved by our client, a wrap can be printed and installed within 10 days. In some cases it can all be completed in 5 days after the design is approved.

- Steel Skinz uses only the finest High Performance Vinyl. This Graphics material is designed to be removed without damaging the paint. However, you may want to be careful if you have an aftermarket non OEM(Original Equipment Manufacturer) paint job. Steel Skinz is not liable if during the installation of a wrap the clear coat of the car begins to peel off.

- Steel Skinz prefers to use our facility for installation. If client elects to have installation elsewhere, Steel Skinz will not be held liable for any issues related to improper install conditions such as temperature or dust.

- In the event that an on-site installation is requested by the client, any and all down time will be billed at \$75/hour (pro rated in 15min increments).

- The Installation process in many cases takes no longer than a day or two for full wraps and partial wraps can be done within one day. Its not a good idea to rush the install process many things can go wrong. Also Steel Skinz reserves the right to take an additional day for issues such as transportation and weather conditions.

- The wrap material that is used for vehicle wraps, does not stick very well to plastic or rubber parts such as window trims, side plastic moldings and plastic door handles. It is advised that these areas NOT be wrapped with adhesive vinyl. Initially the vinyl will stick , but over a short period of time such as a few months, the vinyl will fall off these areas.

- If the client has a concern with the job, Client must contact Steel Skinz **IN WRITING** before proceeding with any charge backs or credit returns. Steel Skinz will be given 30 days opportunity to correct and resolve any disputes prior to any legal action or credit returns.

Removal Terms

- All removals are quoted separately. A Wrap removal can be very time consuming. We charge by the square foot and by the hour for the labor. Steel Skinz can not be held responsible for any paint damage or existing striping damage when a removal is performed. Since we do not know the integrity of the existing paint job or the condition of the painted clear coat or the condition of any existing decals. Steel Skinz can not be held liable if during the removal of the wrap the clear coat is peeled back with the wrap. In some cases if you have existing vinyl stripes under the wrap (such as an RV that has striping) or a bus, we can not be held liable if portions of the stripes get removed during the wrap removal. Over the years of sun exposure prior to the wrap the striping adhesive can become weak and in some areas the striping will come up as the wrap is removed. Steel Skinz does not use any steel or metal knives during the removal process.

I , the client agree to all the terms listed above.

X. _____
Client Signature

Date. _____